

FREQUENTLY ASKED QUESTIONS

If I pre-registered, when will I receive my name badge?

Name badges and banquet tickets will be mailed by September 30th for registrations received by August 31st, mailed by October 21st for registrations received in September, and mailed by October 31st for registrations received in October.

I pre-registered but never received my name badge in the mail. How do I get it?

Go to the Name Badge Reprint station at the Conference Registration Desk to print a replacement badge.

I pre-registered and received my name badge, but forgot to bring it. How do I get a replacement?

Go to the Name Badge Reprint station at the Conference Registration Desk to print a replacement badge.

I still need to register for the conference. Where do I need to go?

You can register at one of the Registration windows of the Conference Registration desk on the second floor of the Marriott Rivercenter. Payment may be made by cash, check, or credit card.

I lost my name badge at the conference. How do I get a replacement?

Go to the Name Badge Reprint station at the Conference Registration Desk to print a replacement badge.

Where are the books?

The Exhibit Hall is located on the second floor of the Marriott Rivercenter in Salons G-M. Please see the listing on page 2 for the exhibit hall hours. There is a list of exhibitors and map of the exhibit hall in the back of the program.

Do I have to have my name badge to go in the exhibit hall?

Yes. No one will be granted admission to the exhibit hall without a name badge.

Where is the Conference Registration desk?

The Conference Registration desk is located on the second floor of the Marriott Rivercenter. Please see the listing on page 2 for the Conference Registration desk hours.

I didn't purchase a banquet ticket when I registered, can I still get one?

To purchase a banquet ticket prior to October 14, 2016, please email meeting@etsjets.org. After October 14th tickets can be purchased at the Conference Registration desk until 6pm on Tuesday, November 15th (while available).

I'm looking for a teaching position. Where would I find the current job postings?

Job postings are listed on the ETS website at www.etsjets.org/employment/overview.

How can our institution post our current job openings?

Job postings may be posted on the ETS website by emailing the posting information to contact@etsjets.org.

How can I get a copy of a presentation?

ETS does not collect the individual presentations. To obtain a copy, you can request one from the speaker. Presentation recordings may be purchased from WordMp3 (booth 503) in the exhibit hall or from their website at www.wordmp3.com.

What is the conference refund policy?

Registration and banquet tickets purchased before October 14, 2016 are fully refundable if the request is emailed to meeting@etsjets.org no later than October 31, 2016.

I'm not a member of ETS, but would like to become one. Can I apply for membership at the conference?

Yes. Although it's best to apply for membership before the conference, you can submit a membership application at the Registration window of the Conference Registration desk on the second floor of the Marriott Rivercenter. The application can be found in the back of the program.

I'm not a member of ETS, but would like to receive JETS. How can I subscribe?

You can subscribe via our website at www.etsjets.org, or you can complete the subscription form in the back of the program and turn it in at the Conference Registration desk.

Can I get free WiFi in the Marriott Rivercenter or the Grand Hyatt?

Free WiFi is available only in the lobby and restaurant of the Marriott and in the lobby of the Hyatt.